

# **Preparing to Visit** *Walt Disney World®* Resort



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### Create. Link. Reserve.

Linking Park tickets in My Disney Experience enables access to the Park reservation booking system.



#### **Create Disney Account**

You must create a new Disney account or use an existing Disney account. Then, create a Family & Friends list.



#### Link Park Tickets

You must link valid admission in order to access the Park reservation system.



#### **Book Park Reservations**

Once you receive your ticket confirmation numbers from Varsity, you must book Park reservations for each day your Guests plan to visit a Park.

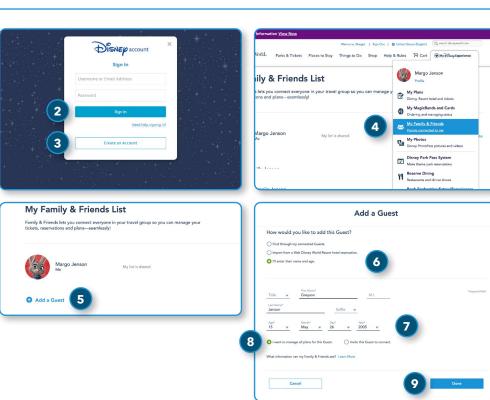
#### Create a New Disney Account -Website

- Navigate to StartYourDisneyExperience.com.
- 2) Sign into your existing Disney account.
- If you don't have a Disney account, create a new Disney account by clicking or tapping the Create an Account button.

#### **Add Travel Party - Website**

**Note:** For Varsity events, your travel party should be limited to your child(ren), any ward(s), and/or immediate family.

- Select the "My Family & Friends" option from the My Disney Experience dropdown menu.
- 5) Click the Add A Guest link.
- 6) Select the *I'll enter their name and age* option.
- 7) Enter the name of a Guest and their age; birthdates also are required for Guests who are 17 or younger.
- 8) Select the I want to manage all plans for this Guest. option.
- 9) Click the Done button; repeat this process for each Guest in your group. For Varsity events, your travel party should be limited to your child(ren), any ward(s), and/or immediate family.



### Link Park Tickets - My Disney Experience Website

#### **My Plans**

1) In the *My Disney Experience* drop-down menu, click the "My Plans" option.

#### **Link Park Tickets**

- **Note:** The steps to link Park tickets must be repeated for each ticket confirmation number you receive from Varsity.
- 2) Hover over the Park Tickets icon.
- 3) Click the Link Tickets button.

#### **Enter Ticket Order Number**

- Enter the ticket confirmation number you received from Varsity into the *ID Number* field.
- Press the [Tab] key and wait for the system to finish processing your entry; this may take up to 60 seconds.
- 6) Once the Next button turns green, click the **Next** button.

**Note:** No physical tickets will be issued. Instead, each ticket must be linked to a Disney MagicMobile Pass on your mobile device (as detailed on pages 8-9), or to a newly purchased *MagicBand*.

#### **Match Tickets to Guests**

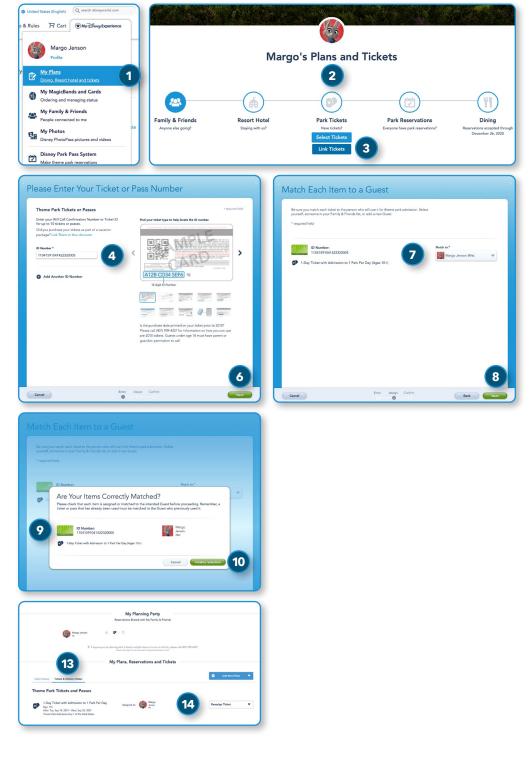
- 7) Match each ticket to the appropriate Guest.
- 8) Click the **Next** button.

#### **Confirm Guests**

- 9) Verify each ticket is being matched to the correct Guest.
- 10) Click the Finalize Selection button.
- **11)** If you are making plans for additional Guests, continue to link additional ticket numbers until all the tickets are linked to Guests on your Disney account.

#### **Confirm Linked Tickets**

- 12) Return to the My Plans page.
- 13) Select the Tickets & Memory Maker tab.
- **14)** View the list of tickets to ensure each has been linked to the correct Guest.



### Park Reservations - Website

#### Theme Park Reservation Availability Calendar

- A) You must verify that the desired Park is available on the desired date prior to purchasing tickets.
- B) You may view multiple months.
- C) Date availability is indicated by color.
- Park availability will be shown after selecting a date.

#### **Disney Park Pass System**

- In the My Disney Experience dropdown menu, click the "Disney Park Pass System" option.
- 2) On the *Theme Park Reservations* page, click the **Mark a Park Reservation** button.

#### **Create Travel Party**

**Note:** For Varsity events, your travel party should be limited to your child(ren), any ward(s), and/or immediate family.

- 3) Select Guests in the travel party.
- 4) Click the **Continue** button.

#### **Select Date and Park**

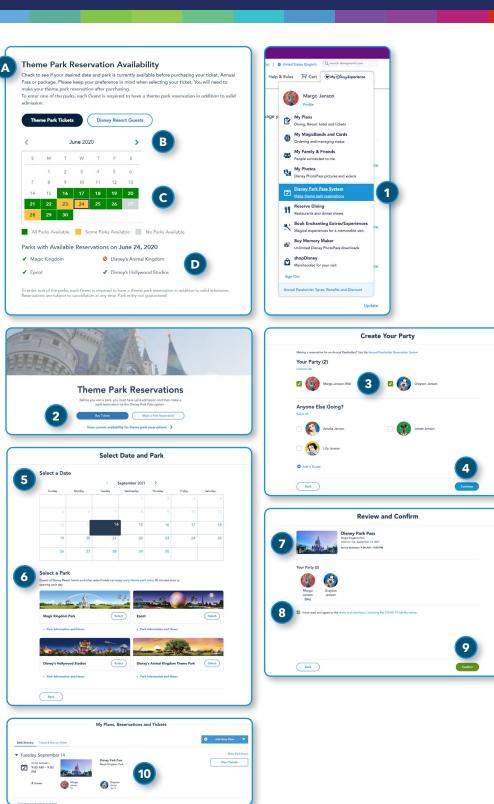
- 5) Select the desired date to visit a Park.
- 6) Select the desired Park.

#### **Review and Confirm**

- 7) Review Park reservation details.
- Read and agree to Terms and Conditions on behalf of yourself and all Guests in your travel party.
- 9) Click the Confirm button.

#### **My Plans**

- 10) View Park reservation.
- 11) Repeat as necessary.\*



\*To enter a Theme Park, both a Park reservation and valid admission for the same Park on the same date are required. Park reservations are limited and subject to availability. Guests with admission that includes *Park Hopper®* benefits are able to visit more than one Park per day after 2 p.m., subject to capacity limitations. At this time, a Park reservation is not required after the first Park; however, reservation requirements are subject to change.

### Link Park Tickets - My Disney Experience Mobile Website

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Theme Park Tickets and Passes

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will be listed here.

Memory Maker Purchases

Any Memory Maker products linked to your account

2-Day Ticket with Park Hopper

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#### **My Plans**

1) Visit StartYourDisneyExperience.com using the web browser on your mobile device. From the My Disney Experience drop-down menu on that site, tap the "My Plans" option.

#### **Link Park Tickets**

Note: The steps to link Park tickets must be repeated for each ticket confirmation number you receive from Varsity.

- 2) Tap the Park Tickets icon.
- 3) Tap the Link Tickets button.

#### **Enter Ticket Order Number**

- 4) Enter the ticket confirmation number you received from Varsity into the ID Number field. Wait for the system to finish processing your entry; this may take up to 60 seconds.
- 5) Once the Next button turns green, tap the Next button.

Note: No physical tickets will be issued. Instead, each ticket must be linked to a Disney MagicMobile Pass on your mobile device (as detailed on pages 8-9), or to a newly purchased MagicBand.

#### **Match Tickets to Guests**

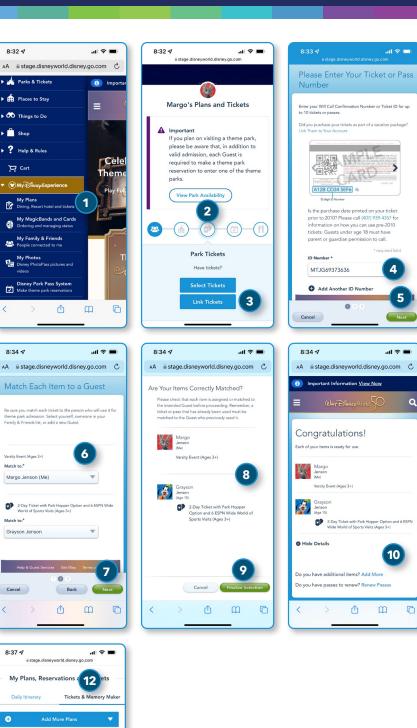
- 6) Match each ticket to the appropriate Guest.
- 7) Tap the Next button.

#### **Confirm Guests**

- 8) Verify each ticket is being matched to the correct Guest.
- 9) Tap the Finalize Selection button.
- 10) If you are making plans for additional Guests, continue to link additional ticket numbers until all the tickets are linked to Guests on your Disney account.

#### **Confirm Linked Tickets**

- 11) Return to the My Plans page.
- 12) Select the Tickets & Memory Maker tab.
- 13) View the list of tickets to ensure each has been linked to the correct Guest.



### Park Reservations - Mobile Website

#### Park Reservations - My Disney Experience App\*

- On the homepage of the My Disney Experience app, scroll down to the Make Theme Park Reservations block and tap the Learn More button.
- 2) In the *Make A Park Reservation* section, tap the **Theme Park Tickets** button.

#### Create Travel Party - Mobile Website

- **Note:** For Varsity events, your travel party should be limited to your child(ren), any ward(s), and/or immediate family.
- 3) Select Guests in the travel party.
- 4) Tap the Continue button.
- 5) Select the desired date to visit a Park.
- 6) Select the desired Park.

#### Review and Confirm - Mobile Website

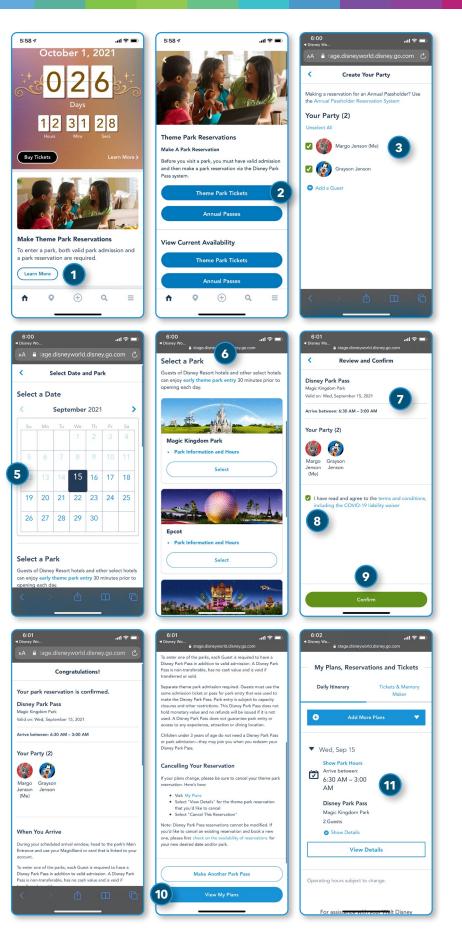
- 7) Review Park reservation details.
- Read and agree to Terms and Conditions on behalf of yourself and all Guests in your travel party.
- 9) Tap the Confirm button.

#### **My Plans - Mobile Website**

- On the confirmation page, scroll down the page and tap the View My Plans button.
- **11)** View the Park reservation.
- 12) Repeat as necessary.\*\*

\*The My Disney Experience app is available for iPhone®, iPad® and smartphones for Android™. Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage and app stores not available everywhere. Guests under 18 must get their parents' permission first. iPhone, iPad, and Apple Watch are registered trademarks of Apple Inc. Android is a trademark of Google, Inc.

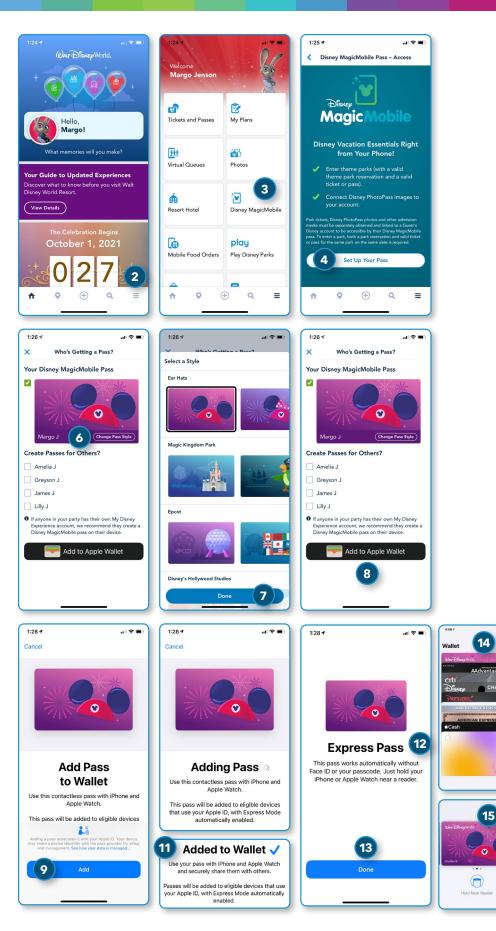
\*\*To enter a Theme Park, both a Park reservation and valid admission for the same Park on the same date are required. Park reservations are limited and subject to availability. Guests with admission that includes *Park Hopper®* benefits are able to visit more than one Park per day after 2 p.m., subject to capacity limitations. At this time, a Park reservation is not required after the first Park; however, reservation requirements are subject to change.



# Add a Disney MagicMobile Pass - iOS

- Disney MagicMobile is a digital pass that Guests can create using the *My Disney Experience* app\*, which then can be added to their smart device's digital wallet.
- To use a MagicMobile Pass after it has been created, Guests hold their iPhone®, Apple Watch®, or Android™ phone near an access point, just like they would with MagicBands or RFID-enabled ticket media.
  - 1) Open the My Disney Experience app.
  - Click the menu icon (three lines) in the bottom-right corner.
  - From the menu screen, tap the Disney MagicMobile tile.
  - 4) Tap the Set Up Your Pass button.
  - Tap the checkbox for the appropriate Guest to select their Disney MagicMobile Pass.
  - To change the style of the selected MagicMobile Pass, tap the Change Pass Style button.
  - 7) Select a style and tap the Done button.
  - After the appropriate Guest and style have been selected, tap the Add to Apple Wallet button.
  - The phone will display a confirmation outside the *My Disney Experience* app; tap the **Add** button to continue.
- 10) It takes approximately 15-30 seconds to add each Pass to the phone's Wallet app; do not tap the Cancel button during this step.
- **11)** The *Added to Wallet* message appears after the MagicMobile Passes have been added to the Wallet.
- **12)** The Express Mode feature will be enabled by default.
- 13) Tap the Done button.
- **14)** The Disney MagicMobile Pass will now appear in the Guest's Wallet app.
- 15) In Express Mode, the MagicMobile Pass will display when the phone is touched to an access point at Walt Disney World® Resort.

\*The My Disney Experience app is available for iPhone®, iPad® and smartphones for Android™. Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage and app stores not available everywhere. Guests under 18 must get their parents' permission first. iPhone, iPad, and Apple Watch are registered trademarks of Apple Inc. Android is a trademark of Google, Inc.



## Add a Disney MagicMobile Pass - Android<sup>TM</sup>

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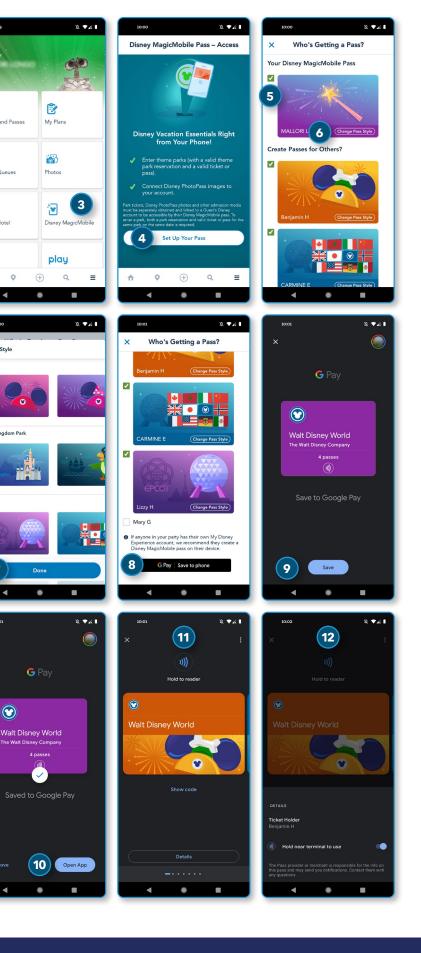
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Virtual Queue

- 1) Open the My Disney Experience app\*.
- 2) Click the menu icon (three lines) in the bottom-right corner.
- 3) From the menu screen, tap the Disney MagicMobile Pass tile.
- 4) Tap the Set Up Your Pass button.
- 5) Tap the checkbox for the appropriate Guest to select their Disney MagicMobile Pass.
- 6) To change the style of the selected MagicMobile Pass, tap the Change Pass Style button.
- 7) Select a style and tap the **Done** button.
- 8) After the appropriate Guest and style have been selected, tap the G Pay Save to phone button.
- 9) The phone will display a confirmation outside the My Disney Experience app; tap the Save button to continue.
- 10) Tap the Open App button to launch the GPay app and view the Passes on an Android<sup>™</sup> phone.
- 11) The Guest is now ready to use their MagicMobile Pass at Walt Disney World® Resort.
- 12) On an Android<sup>™</sup> phone, each Pass displays the selected design, the name of the ticket holder, a toggle switch to enable "Hold near terminal to use," and if the Guest has multiple MagicMobile Passes, a carousel of dots at the bottom of the screen that allows Guests to swipe left or right to view additional Passes.
- 13) An Android<sup>™</sup> phone must be unlocked for the MagicMobile Passes to display when the phone is held near a terminal.

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- You must create a new Disney account, or have an existing one, to access *My Disney Experience* and book Park reservations.
- Each Guest ages 3 and up must have valid Park admission and a Park reservation for every date they wish to visit.\*
- No physical ticket or media will be issued. Instead, you must link the ticket to a Disney MagicMobile Pass using the *My Disney Experience* app, or to a *MagicBand*.
- Guests may use a Disney MagicMobile Pass, or a *MagicBand*, to enter a Theme Park if they have valid admission and a Park reservation.
- If you receive an error when linking your ticket confirmation number, please return to the *My Plans* view to verify that your ticket is showing in the *Tickets & Memory Maker* tab. You can reassign linked tickets to managed Guests from this screen. For assistance with your Disney account, please call (407) 939-4357. Guests under 18 must have their parents' permission to call.

\*To enter a Theme Park, both a Park reservation and valid admission for the same Park on the same date are required. Park reservations are limited and subject to availability. Guests with admission that includes *Park Hopper®* benefits are able to visit more than one Park per day after 2 p.m., subject to capacity limitations. At this time, a Park reservation is not required after the first Park; however, reservation requirements are subject to change.